



DEZE VACATURE IS GEPLAATST IN HET
Antilliaans Dagblad

JOB OPENING

We Are Looking for an All Around Assistant Store Manager

Job Responsibilities:

- Travel to different stores to support the Store Managers and teams with running the retail operations
- Initiate and execute activities in-store that contribute to higher sales
- Support Store Managers with ensuring availability of merchandise by maintaining inventory and stock levels
- Control inventory levels by conducting physical counts and reporting any missing stock to management
- Deal with customer service issues such as queries and complaints and determine optimal solutions. Escalate any matters to the Store Manager as needed
- Assist Store Manager with updating staff on store targets, business performance, any new initiatives and other pertinent issues
- Walk around the store floor regularly, talk to staff and identify or resolve any urgent issues
- Ensure interior and exterior of store is maintained to Penha standards
- Maintain staffing levels consistent with business needs to ensure excellent customer service
- Oversee and record the delivery of merchandise, comparing records with merchandise ordered, and report any discrepancies in order to control costs

Job Requirements:

- Education – MBO/HBO
- Excellent communication skills in English, Papiamentu & Spanish (Dutch is a plus)
- Previous store management experience is a plus. Excellent people management skills
- Professional attitude and ability to be flexible and deal with change
- Maintain a cohesive, cooperative work environment through team building and motivation
- Strong sales and customer service skills
- Flexible to work in other locations and has transportation
- Flexible to work weekends, days/ nights and public holidays. Able to stand on your feet during working hours

Please send your resume (in English) to: penha-recruitment@jlpenha.com

